



## Validation as a Service

Ensuring Compliance and Quality at Every Step

### **Customer Need**

Life sciences organizations using Veeva Vaults or other solutions that support GxP processes must maintain compliance by validating their systems and processes. Computer system validation is required in three different scenarios: as a system is implemented, as new releases are deployed, and as enhancements, new functions, or new integrations are implemented through change management processes.

# We understand the critical importance of validation in ensuring the reliability, compliance, and safety of your products and processes.

In the case of Veeva Vault, companies must plan to support three new releases annually to take advantage of product improvements and increase their ROI. Validation of these releases can be a time-consuming and resource-intensive effort. Life sciences organizations typically don't have the bandwidth or expertise to support all these validation activities effectively. Emerging and earlystage companies also require additional assistance in building governance models, developing a continuous improvement framework, and employing standards across their key processes.

## **Key Features**

- The Conexus Validation as a Service offering is designed to address validation across implementation, release management, and change management. As a Veeva Premiere Services Partner, Conexus has developed an innovative and comprehensive approach to maintaining GxP compliance in the cloud.
- Our GxP Computer System Validation methodologies include cost-effective strategies that meet regulatory requirements while mitigating risk. We customize these strategies to align with your organization's processes, IT environment, and compliance goals. We provide ongoing support, guidance, and updates to adapt to evolving regulations and Industry standards. Through continuous collaboration, we provide end-to-end validation support and expertise every step of the way.
- We can also establish, track, and analyze KPIs, create standardized working methods, and provide a framework for leadership roles and responsibilities. We assist with continuous monitoring and improvement by establishing processes for configuration change requests or enhancement requests to improve performance.



### **Benefits**

Conexus provides a broad suite of services to support life sciences organizations' efforts toward compliance with GxP regulations. We understand validation from the quality assurance and the technology perspective.

## Our Veeva expertise, longevity, and white-glove services distinguish us in the marketplace and enable us to help you recognize a greater ROI from your Veeva investment.

We are the "one-stop-shop" for maintaining and managing your Veeva Vaults, including Commercial and Clinical. Our clients gain access to a comprehensive suite of services, including Change Management, Ongoing Operations Support, Release Management, Data Support, Integration Services, and Validation Support.

Expert program management, end-user training and communication, data migration, content governance, and post-go-live configuration and change management services are all provided, allowing for a seamless deployment.

Conexus has the skilled expertise to support your validation efforts while reducing risk, improving performance, and getting more value from your Veeva and other GxP technology investments.

### The team behind your team.

Conexus offers comprehensive services and systems designed to facilitate the outsourcing of your commercial, clinical, R&D, and quality operations with the utmost confidence. We specialize in serving small and mid-size pharmaceutical and life sciences companies, providing solutions that are not only best-in-class but cost-effective.

With a wealth of experience spanning decades, we have a proven track record in constructing and overseeing compliant commercial and clinical operations within the pharmaceutical and life sciences industry.



The **team** behind your **team**.



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